

Learning Through Action: Community-based Interventions for Anti-2SLGBTQIA+ Online Hate

Online hate against 2SLGBTQIA+ communities can lead to significant **psychological and physical harm**, impacting individuals and organizations on and offline.

To address this, we developed “**Understanding and Addressing Online Hate Targeting 2SLGBTQIA+ Organizations**,” a series of six free on-demand online training modules to equip individuals and organizations with resources and information to combat anti-2SLGBTQIA+ online hate effectively.

After completing the modules, viewers provided feedback via an online survey or virtual interview to *evaluate the modules and guide future e-learning initiatives*.

Find the full report here: odlan.ca/wp-content/uploads/2024/09/CSRF-Report-Sept-18-2024.pdf

Summary of Findings

Strengths:

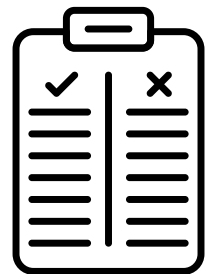
- Provided new information about anti-2SLGBTQIA+ online hate
- Presented strategies were helpful in addressing online hate
- Information was clearly explained
- Modules were well-organized and easy to follow

Areas for improvement:

- More perspectives from Black and Indigenous trans voices
- More visual elements and colour coding in the training materials

Recommendations:

- Include diverse perspectives, especially from marginalized 2SLGBTQIA+ groups
- Improve visual and interactive elements to boost engagement
- Regularly update training resources based on participant feedback



Key Takeaway:

Soliciting and incorporating community feedback, alongside continuously refining training materials, is essential for effectively addressing emerging issues.

To take the training, visit: nten.org/learn/digital-safety-strategies