

What is DIGITAL INCLUSION?

DIGITAL DIVIDE

The digital divide refers to those who can use and benefit from the internet and those who cannot.

(Mossberger et al, 2007)

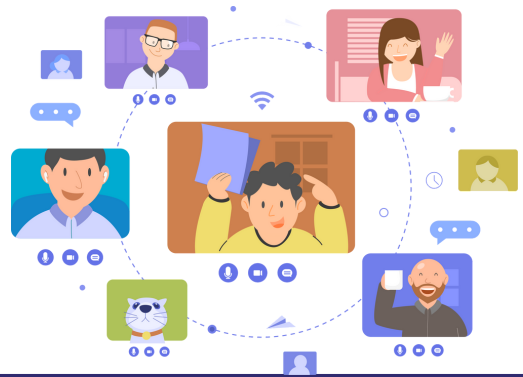
DIGITAL EXCLUSION

Digital exclusion is the “exclusion from a society dominated by the internet and other digital technologies in many areas of everyday life”.

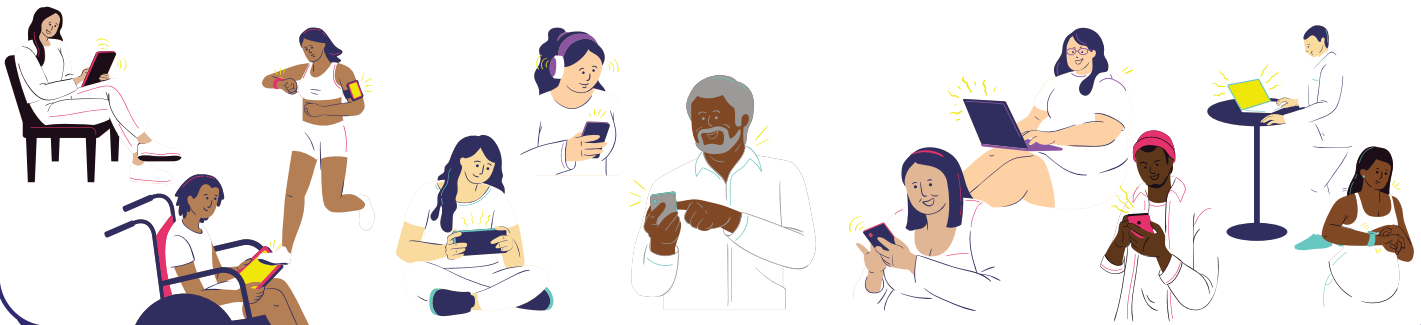
(Seifert et al. 2020)

DIGITAL INCLUSION

Digital inclusion aims to remove digital divide barriers so everyone can be included in a society dominated by the internet and other digital technologies.



A digitally inclusive society recognizes that everyone deserves access to the internet and creates strategies for affordable internet and hardware.



References:

Mossberger, K., Tolbert, C. J., & McNeal, R. S. (2007). Digital citizenship: The Internet, society, and participation. MIT Press.

Seifert, Alexander, Shelia R. Cotten, and Bo Xie. "A double burden of exclusion? Digital and social exclusion of older adults in times of COVID-19." The Journals of Gerontology: Series B 76.3 (2021): e99-e103.

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